



SOLIDCO SERVICES

Security & Compliance

Protect your site and your customers' data -
hardening, monitoring and compliance support
aligned to Australian privacy and global standards.

ABOUT SOLIDCO

We are SolidCo, a full-service digital studio crafting clean, high-performance experiences that feel intentional, fast and built to last.

We design, build and refine websites, applications and digital systems for businesses that want to stand out and move fast. With one clear point of contact, straightforward communication and experienced designers and developers behind every project, we keep the process focused and the details considered. From the first idea through to launch, support and everything that follows, every project is built on solid thinking and made to leave a lasting impression.

We also believe good work means staying connected to the industry that shapes it. SolidCo is a member of the Australian Web Industry Association (AWIA) and the .au Domain Administration (auDA), a Microsoft AI Cloud Partner, and part of the Amazon Web Services (AWS) Partner Network. Behind the scenes, we subscribe to industry alerts for security vulnerabilities (CVEs) and stay across the Australian Cyber Security Centre's (ACSC) cyber threat alerts - so the work we ship stays current, secure and supported.





HOW WE WORK

Bold ideas, solid delivery

01 Discover

We learn your goals, audience and constraints, then map a clear plan with real priorities.

02 Design

We shape the structure, brand and interface – refining together until it feels right.

03 Build

We develop with clean, tested code and prepare for a smooth, confident launch.

04 Support

After launch we keep improving – updates, new features and support.

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OVERVIEW

Protect your site and your customers' data – hardening, monitoring and compliance support aligned to Australian privacy and global standards.

Security isn't a bolt-on. We help protect your website and the data it holds, and support your compliance obligations – from the Australian Privacy Act to GDPR where relevant – so you and your customers can trust your digital presence.

WHAT'S INCLUDED

- | | |
|-------------------------------|------------------------------------|
| ✦ Security audits & hardening | ✦ SSL/TLS & encryption |
| ✦ Firewalls & WAF | ✦ Vulnerability & patch management |
| ✦ Backups & disaster recovery | ✦ Access controls & MFA |
| ✦ Privacy & GDPR support | ✦ Incident response planning |

The result: A safer site and confidence you're meeting your obligations.

How we deliver it

01 Assess

We review your site and data handling to find the real risks.

02 Harden

We fix vulnerabilities and lock down access and configuration.

03 Monitor

We watch for threats and keep everything patched.

04 Comply

We help you meet privacy and compliance obligations.

GOOD TO KNOW

Do you help with the Privacy Act and GDPR?

Yes. We support your compliance obligations and can point you to our own policies as a model.

Can you audit our current site?

We run security audits and give you a prioritised list of fixes.

What happens if there's a breach?

We help you plan for incidents and respond quickly if one occurs.



Customers forgive a lot. Losing their data carelessly is not usually on the list.

TRUST, PROTECTED

Security is not a feature you add. It is a promise you keep

Every business online is holding something precious – customer details, payment data, the simple trust that says you can give us your information. Protecting that is not paranoia. It is the price of being allowed to operate.

TRUST, PROTECTED

Most breaches are not Hollywood hacks; they are open windows nobody bothered to close. An outdated plugin, a weak password, a forgotten admin account, a setting left on the default. Attackers rarely pick the lock when so many doors are simply unlatched. Our job is to walk the building and quietly close every one of them before someone else finds them first.

So we start by assessing the real risks in your specific setup, not a generic checklist – where the sensitive data lives, who can reach it, and what would actually hurt if it got out. Then we harden: patching vulnerabilities, locking down access, adding encryption and multi-factor authentication, putting a firewall between your site and the constant background noise of the internet trying its luck.

Compliance is the other half of the same coin, and it is less frightening than it sounds when someone translates it. The Australian Privacy Act, GDPR where it is relevant – these are really just formalised versions of a promise you already want to keep: handle people's data carefully and honestly. We help you meet those obligations in practice, not just on paper, and can point to our own policies as a working model.

Because when a breach does make the news, customers do not remember the technical detail. They remember whether they can still trust you.

TRUST, PROTECTED

Getting security right is invisible on your best days and priceless on your worst – the difference between a quiet non-event and a headline you spend years living down.

None of this has to be alarmist, either. Good security is not about living in fear of the internet; it is about earning the right to stop worrying about it. Once the doors are locked, the backups are tested and the monitoring is quietly running, you get to do the thing every business actually wants: forget about security and get on with the work. We carry that background hum of vigilance so you do not have to, and so the trust your customers place in you turns out to be well founded.



LET'S TALK

Have a project in mind? Let's build something solid.

Tell us what you're after and we'll get straight back to you with clear next steps and an honest estimate, no pressure, no jargon.

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